

To Valued Customers

September 2010
Hakko Electronics Co., Ltd.

Re: Precautions against the System Program Modification for V606e Series

Thank you very much for using MONITOUCH range of HMI.

We would like to inform you of the precautions associated with the modification of system program for V606e Series.

We deeply apologize for the inconveniences, but your kind understanding and cooperation are very much appreciated.

1. Reason for System Program Modification

Because it became hard to obtain the part due to the discontinuation of the DRAM used for V606e Series, we are required to change the part.

(Change to be scheduled from November 2010. V606eMx: g or later, and V606eCx: d or later.)

The version of the system program is upgraded because it is not possible to keep the compatibility in the DRAM control due to this modification. (V606e: Ver. 1.940)

2. Applicable models

V606eM10, V606eM20, V606eC20

3. Precautions

- For V606e Series

1) Please note that it is not possible to downgrade the version of the system program to Ver. 1.930 or earlier, if the unit has once upgraded to Ver. 1.940.

Regarding currently shipping products (current running units/Hardware Ver. V606eM: f or earlier, V606eC: c or earlier), it is not possible to downgrade the system program version as well once it has upgraded to Ver. 1.940. It is possible to download the screen program.

Please refer to the following table for the details.

System Program Download (O: Available, x: Not available)

Software Version	Method	Unit installed system program Ver.1.940	Unit installed system program Ver.1.930 or earlier
V-SFT Ver.5.4.14.0 or earlier (Ver.1.930 or earlier)	From software	x Error message (*1) appears, and it is not possible to download system program. (Possible to download screen program.)	O
	From CREC	x Error message (*2) appears, and it is not possible to download system program. (Possible to download screen program.)	O
V-SFT software Ver.5.4.15.0 or later (Ver.1.940 or later)	From software	O	O
	From CREC	O	O

*1 Error message appeared on the configuration software

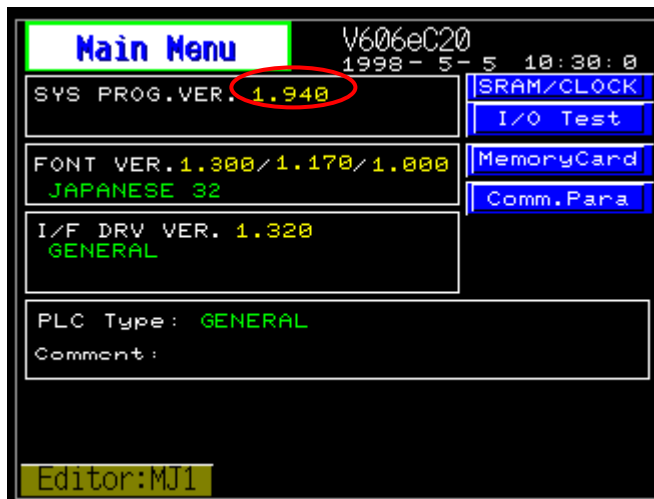
“There is a matching error in the system program. The system program in this version cannot be transferred because of the difference in hardware. Check the version.”

*2 Error message appeared on the unit

“Matching error in the system program.”

2) How to check the installed system program version

The system program version can be checked on Main Menu screen of the unit by finding SYS PROG. VER (indicated with red circle).



4. System Program/V-SFT Changeover Schedule

1) System program changeover schedule at the time of shipping

V606e System Program Ver. 1.930 -> Ver. 1.940 **From productions on November 1, 2010 and later**

2) Configuration software V-SFT Ver. 5.4.15.0 (installed above described system program)

changeover schedule **From productions on October 1, 2010 and later**

5. Regarding Customer Support

We kindly ask to upgrade the system program (V606e: Ver. 1.940) and V-SFT to Ver. 5.4.15.0.

Upgrade version will be available from our website on/about October 1, 2010.

(Membership registration is required to download the update module.)

URL: http://www.hakko-elec.co.jp/index_e.html